



## Shoper 9

### Enterprise Solution For Organised Retail



## At the Head Office

- Centralised master creation & population on relevant category - by store
- Catalogues are created centrally and populated to the stores - to enable the supply chain with uniform Vendors/Customers. Ensure unique identification of Items across the supply chain
- Store-wise stock definition, product-wise, floor-wise - enables a clear picture on stock levels
- Business planning module definition can be set - store, product, brand, quantity & value-wise – get a clear picture to analyse store performance
- Goods in transit module - get a clear picture of dispatches from the warehouse to stores
- Synchronization of Sales & Stock data on near real time basis helps in stock replenishment during sales period & also for information on Sales and Stock levels
- Replication of data to stores at Head office – support for detailed analysis and MIS at the head office
- Customer data consolidation and population to stores across the chain, gives a good timely users experience for the customer visiting any store within in the chain
- Electronic data dispatch between stores and warehouse are populated automatically from the source location to the destination location, purchase entry process is eased
- Tally.ERP 9 interface for financial data consolidation for a chain, or groups of stores
- Purchase order module to take care of centralised PO to be raised to vendor, with dispatches to multiple locations. Consolidating the indents from the stores and raising the PO to the Vendors
- Dispatch advices from the HO to the warehouse for dispatches
- Reports categorised for Retail Team, CEO, Merchandise team, IT team, Finance team etc for effectively managing business.
- Interface capabilities built in to take up the interface with other third party IT solutions
- Multiple data synchronisation via E-mail , FTP , Http & Directory copy to use the current infrastructure of the client
- Capabilities of handling hundreds of stores and generating the reports in agreed time lines

## At the Store

- Highly Accurate Billing – automatic taxes, discounts – great customer experience
- Blazing speed of Billing – with support for hundreds and thousands of SKUs
- Acceptance of Multi currency along with gift vouchers, credit card, credit notes and advances
- Sales Promotions – Discount at item level, Bill level & offers - automated or manual
- Sales DC management – recall during invoicing: supports counter-based challan processing
- Approval DC can be generated and recalled in invoice
- Bill Suspension – put bills on hold, recall them as needed
- Returns and Exchange – for quicker turnaround and customer satisfaction
- Price Revision - with effective date for price revision
- Item Image - view item images during billing and printing
- Service Bill - raise bills for services
- Walk-In Report – use this to improve store closure rates
- Customer Off take Reports - track customer buying behavior
- Credit Invoicing - supported
- Customer insertion on fly to tag customer to the bill instantaneously
- Customer Data Management – profiling & CRM including letters to customers
- Mark up/down – by customer - and automatically populated during invoicing
- Collection report for all tenders, by counter
- Barcodes & Labels – design and print your own barcodes and labels on all printers
- Security Levels – decide the level of operations one can perform
- Stock Audits – perform round the year stock auditing
- Stock Across Chain - see availability of stock across the chain – sell more
- Stock Aging Report - identify and minimize dead stock
- Cross Docking - Ensure accurate, timely and efficient stock transfer to stores
- Category management –up to 39 levels; report on sales and stock position based on each category
- Sales person performance – track individual salesman's performance
- Exhaustive Search - browse engine to track the exact item in case of loss of tag
- Credit notes can be generated for returned bill to ensure that the stores do not refund cash
- Floor-wise, node-wise bill number series can be assigned • Gross margin reports to better manage margins
- Top selling items reports, customer off take report, product-wise , bill-wise, category-wise
- Integrate with Tally.ERP 9 - for complete financial accounting and statutory reporting

## For More Information - Contact nearest Tally Office

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